

PROCEDURE FOR MONITORING OF CONTRACTS (KUC/QMS/R/56)

AUTHORIZATION:		
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MANAGEMENT	REPRESENTATIVE	
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Signature:	Sibria Companya Compa	ATIVE
Date:	23/08/20024	
PROCESS OWNER: Deputy Dire	ector, Strategy and Partnership	
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DOCUMENT DETAILS

1.	Section A: Quality Objectives		
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SECTION A: QUALITY OBJECTIVES

NO.	DATE	CLAUSE	REASON FOR REVIEW	PAGE	PROCESS OWNER
1.	01/08/2024	All/many clauses affected in the procedure	Procedure overhaul and rebuilding due to new organizational structure	All /numerous pages affected	DDS&P



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SECTION B: PROCEDURES

1.0 PROCEDURE FOR MONITORING CONTRACTUAL SERVICES

2.0 PURPOSE

The purpose of this procedure is to guide on the monitoring of contractual services.

3.0 SCOPE

This procedure applies to monitoring of contractual services.

4.0 REFERENCE

Service contract ISO 9001:2015 Standard

5.0 TERMS AND ABBREVIATIONS

DDSP-Deputy Director Strategy and Partnerships

6.0 RESPONSIBILITIES

Deputy Director Strategy and Partnerships

7.0 INPUT

Competent Personnel Contracts



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8.0 METHOD

8.1 Contract implementation

- 8.1.1 The DDSP shall receive and record copies of the service contracts.
- 8.1.2 The DDSP shall prepare a contract implementation Schedule.
- 8.1.3 The DDSP shall monitor the implementation verification document.
- 8.1.4 The DDSP shall maintain documents of contract implementations.

8.2 Breach of Contract

- 8.2.1 The DDSP shall provide evidence of the breach of contract to the user department.
- 8.2.2 The Service provider shall take corrective action.
- 8.2.3 The DDSP shall monitor implementation of the corrective action.
- 8.2.4 The DDSP shall prepare a quarterly contract implementation status report.

9.0 OUTPUT

Contract services monitored.



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10. RECORDS

Service contract Contract implementation Schedule Implementation verification document

Breach of contract corrective action

Contract implementation status report